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Wiki's For Knowledge Management

VILSC 2018

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BC Libraries Cooperative

INTRO

- Who are you?
- Do you currently wiki? If not - why not?
- Who am I?

Some things about the Coop

- We're not a library.
- We have a lot of tech-savvy people on staff.
- We do open source as exclusively as possible
- We are super cost-aware, don't like to spend when we don't have to

wiki.libraries.coop

Why Wiki?

- Easy collaborative document editing and creation
- Easy search and browse
- Improve transparency and help reduce silos
- Anticipate knowledge growth even before it happens
- For changeable info, likely the best approach (cf <https://pdfs.semanticscholar.org/e138/f96aedcb18893a87bd22d95d3914db4d22ae.pdf>)

Why DOKUWIKI?

- Open source, mature, lots of plugins - <https://www.dokuwiki.org/plugins>
- Document based, not database
- Git backed, which means key staff can have an offline version of the wiki on their laptops

- Ability to move pages and namespaces (means you don't have to get it perfect the first time)

Why DOKUWIKI? Part II

- Access control - can control both visibility and edit-ability; can include public sections (such as this page!)
- Re-skinning; the nav bars are actually wiki pages!
<https://wiki.libraries.coop/doku.php?id=sidebar>
- Easily embed other content [calendars list of google docs in a folder](#)
- Can host structured data and offer ways to use it?
https://www.dokuwiki.org/plugin:data:list_of_employees

How we made it work

- If you already have on, with even a few people using it - don't kill it, build on it!
- Redesign, info architecture
- Gardening! together and separately

Is wiki always the way? NO

- Very small groups/locations - a binder may make a ton more sense
- Non-volatile information - may not be the best way to handle official policy docs you don't want edited

Thanks!

- slides at <http://bit.ly/vislc2018-wikis>
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